

StrataNet Broadband Authorisation Form

This form is to be completed in conjunction with a Direct Debit Form and used to connect to broadband.

Contact Details

Business / Family Name	<input type="text"/>		
Trading name (if applicable)	<input type="text"/>		
Postal address	<input type="text"/>		
Email address	<input type="text"/>		
Please indicate if you would prefer to receive your monthly account by post or by email: Post <input type="checkbox"/> Email <input type="checkbox"/>			
(All accounts will be automatically emailed each month, if you request to receive by post a cost of \$2.95 per month will apply)			
Primary contact name	<input type="text"/>	Primary contact email	<input type="text"/>
Primary contact phone	<input type="text"/>	Primary contact mobile	<input type="text"/>
Delivery address	<input type="text"/>		
Expected install date	<input type="text"/>	ASAP or	<input type="text"/> / <input type="text"/> / <input type="text"/>

Internet

Choose your ADSL circuit

- | | | |
|--------------------------|-------|---------------------------------|
| <input type="checkbox"/> | \$99 | Premium - with POTS |
| <input type="checkbox"/> | \$120 | Premium - Naked (Urban) |
| <input type="checkbox"/> | \$140 | Premium - Naked (Rural) |
| <input type="checkbox"/> | \$75 | Backup Link - 256k Down 128k Up |

Static IP

- | | | |
|--------------------------|------|-------------------|
| <input type="checkbox"/> | \$15 | Static IP Address |
|--------------------------|------|-------------------|

Choose your VDSL circuit

- | | | |
|--------------------------|-------|-------------------------|
| <input type="checkbox"/> | \$150 | Connect - with POTS |
| <input type="checkbox"/> | \$180 | Connect - Naked (Urban) |
| <input type="checkbox"/> | \$220 | Connect - Naked (Rural) |

Choose your xDSL installation

- | | | |
|--------------------------|-------|--------------------------------|
| <input type="checkbox"/> | \$49 | xDSL Transfer Only** |
| <input type="checkbox"/> | \$99 | ADSL Connection Only** |
| <input type="checkbox"/> | \$250 | ADSL Connection & Wiring |
| <input type="checkbox"/> | \$149 | VDSL Connection Only** |
| <input type="checkbox"/> | \$199 | VDSL Connection & Wiring |
| <input type="checkbox"/> | \$399 | VDSL Connection & Wiring Naked |

** Broadband phone number

Current Provider (if applicable)

Acceptance

I agree to a 24 month term from the date of delivery of the services. Cancellation before the expiry term will result in the full remaining contracted term requiring payment. I accept these conditions and those outlined on the reverse of this form. All prices quoted are exclusive of GST, are monthly unless otherwise stated & are subject to our standard T&C's which are available at www.stratanet.co.nz.

Name Signed Date

Reseller

StrataNet Finance use only

Account number

☐ Completed

☐ Credit Check

☐ One Bill Set

☐ DD Loaded

☐ Credit Limit

☐ Scan and File

Signed

Terms and Conditions

This form acts as an appendix to our standard Terms and Conditions.

Internet

Our Responsibilities & Conditions:

- Broadband internet service and delivered speeds are provided on a best-efforts basis in New Zealand, performance will always be influenced by a range of factors such as the choice of broadband plan, home or business wiring, modem type and the distance between your address and the telephone exchange or roadside cabinet
- Our Customer Care Centre is only available during NZ business hours, 9am-5pm, Monday to Friday (excluding Public Holidays).
- All Sprint plans include unlimited, flat rate, national and international data usage and may be upgraded or downgraded throughout the term of the agreement.
- Sprint Starter data plan services are only available in limited situations.
- Broadband pre-qualification check is required to confirm services available at an address, and even then the information provided is indicative only and should not be relied upon as a guarantee of network service or performance.
- VDSL can achieve speeds upto 50Mbps download with upto 10Mbps upload – around 5x faster download and about 12x upload than ADSL2+ (ADSL/ADSL2+ upto 5/15Mbps down and 800Kbps up).

Your Responsibilities:

- Once an RFS (Request For Service) date has been provided, charges for your service will commence.
- Unless you have requested a Managed Router or Installed and Migrated, you are responsible to connect the Broadband service to your LAN (Local Area Network) at your cost.
- To obtain all relevant consents for this Broadband circuit to be installed i.e. permission from the building owner.
- To ensure there are adequate AC power outlets at the service demarcation point.
- To check outstanding obligations to the existing provider and to discharge such obligations and disconnect the current services.

Routers

Our Responsibilities & Conditions:

- **Managed Routers:** We will scope, supply & install the managed router at our cost and it will be our ongoing responsibility to monitor, maintain and supply a replacement should it be necessary.
- **One off purchase:** We will courier you a router. You will configure, install and migrate your LAN (Local Area Network) onto the new broad band service.
- **Configured:** We will configure a router to allow internet only and we will open the required ports you specify. We will then courier this to you, and you will connect and migrate your LAN (Local Area Network) onto the new Broadband service.
- **Installed and Migrated:** We will supply and configure a router. We will then have a contractor come to your location and migrate your LAN (Local Area Network) to your new Broadband service. This will be scoped before this is completed and you will be advised if any additional fees are to be incurred.

Your Responsibilities:

- **Self Supply:** You will supply, configure, install and migrate your LAN (Local Area Network) onto the new Broadband service.
- **Unmanaged Routers:** All ongoing configuration, changes or support will need to be completed by your local IT provider or in-house IT resource. We are unable to provide this service.

Other exclusions and inclusions

This authorisation form is subject to the broadband provider's feasibility study:

- If you are to incur any additional fees above the standard install cost, due to the outcome of the feasibility study, you will be advised and have the right to either accept these, or terminate this agreement with no charges.
- If no additional fees are to be incurred, this agreement stands in entirety.

Cancellation before the service has been delivered will result in payment of the full contracted term.

Service level agreements can be found on our website www.stratanet.co.nz